

# Is SmartPay Right for Me?

This program allows you to make payments when it's most convenient for you!

Ask yourself the following:

- Do you prefer to make smaller, more frequent payments or larger, less frequent payments?
- Does your paycheck date come at an inconvenient time of the month?
- Would you rather choose your own electric bill due date?
- Are you on a fixed budget?
- Does your account require a high deposit?

Accounts on prepay billing will avoid higher deposits, late penalties, disconnect charges, and reconnect fees.



Statistics have shown that accounts on **prepay** billing tend to **use less electricity** because they are more aware of the amount of power they are consuming.

You can analyze your daily, weekly and monthly usage to make smarter energy choices.



**BARRON**  
**Electric**  
**COOPERATIVE**

A Touchstone Energy® Cooperative 



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800-322-1008



# SmartPay

Your Power. Your Way.



Barron Electric's  
**SmartPay** Program  
puts you in charge  
of your energy bills.

# SmartPay Program

## How does it work?

Similar to a savings account you make a "deposit", and as energy is used a "withdrawal" is made to cover your usage.

When your account gets low, add more money any time of the day or night.



## How do I know how much to put on my account?

That's one of the benefits! You decide how much electricity you want to purchase at any time, enough to last a day, week, month or more!

We help you by considering your previous usage & include things like the facilities charge, energy charge, applicable tax, power cost adjustments, and any other bill adjustments.

## How do I add money to my account?

- Pay online at [barronelectric.com](http://barronelectric.com), click on **SmartHub**
- Call our automated 24/7 Pay-By-Phone number at 866-999-4492
- Call us at 800-322-1008 to make a payment with your checking or savings account.
- Visit our office weekdays between 7:00 am - 3:30 pm



## Will I be notified if my balance is low?

When your balance is at approximately 5 days of power remaining, a daily warning phone call will alert you.

If your account becomes in an "owed" balance, you will receive an alert advising of disconnect.

There are additional alert options available via the **SmartHub** app.



## How do I get started?

Contact the Billing Department  
800-322-1008 or  
[billing@barronelectric.com](mailto:billing@barronelectric.com)

The Cooperative will not be held responsible for any consequence resulting from the failure on the part of the member to make timely purchases of electricity in order to maintain uninterrupted electrical service or failure to notify us of changes to a cell phone number or email address. Barron Electric reserves the right to modify the program at anytime.